

TERMS OF USE

effective from 13 October 2026

§ 1. General Provisions

1. These Terms of Use set out the general terms, rules and manner of the provision of the Website Services by electronic means via the website available at international.meest.com (hereinafter referred to as the «Website») by Meest International sp. z o.o. with its registered office in Warsaw, address: Rondo ONZ 1, 00-124 Warsaw, Poland, entered in the Register of Entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw, 12th Commercial Division of the National Court Register, under KRS number 0000583179, NIP (Tax Identification Number): 7010515991, REGON (Statistical Identification Number): 362850637, share capital: PLN 10,000.00 (hereinafter referred to as the «Service Provider»).
2. The Service Provider may be contacted by e-mail at pl.sales@meest.com and via the [contact form](#) available on the Website.
3. These Terms of Use are made available by the Service Provider on the Website continuously and free of charge, in a manner that enables Users, at any time, to obtain, reproduce and record their content by printing them or saving them on a data carrier by means of the ICT system used by the User.
4. All rights to the Website, including author's economic rights and intellectual property rights to its name, internet domain, the Website's web pages and forms, subject to the rights of third parties, belong to the Service Provider or are used by the Service Provider on the basis of appropriate legal titles, and they may be used only in the manner specified in and in compliance with these Terms of Use.
5. These Terms of Use set out, in particular, the rules for using the Website and the scope of the Website Services.
6. The Service Provider hereby advises that the use of the Website Services may involve a risk, faced by every Internet user, of malicious software being introduced into the User's ICT system and of the User's data being obtained and modified by unauthorised persons. In order to avoid the risk of the threats referred to above, the User should apply appropriate technical measures which will minimise the risk of their occurrence, in particular anti-virus software and a firewall.

§ 2. Definitions

The terms used in these Terms of Use shall have the following meanings:

1. **Website** – the website available at <https://international.meest.com/en>, administered by the Service Provider, through which Users may use the Website Services offered by the Service Provider on the terms set out in these Terms of Use;
2. **User** – any person using the Website, including, in particular, any person reading the information published on the Website;
3. **Entrepreneur** – a User who is an entrepreneur within the meaning of Article 43¹ of the Civil Code, using the Website Services personally or through persons acting on their behalf;
4. **Consumer** – a User who is a natural person performing a legal transaction not directly related to their business or professional activity;
5. **Website Services** – services provided by the Service Provider to Users by electronic means within the meaning of the Act on the Provision of Services by Electronic Means;
6. **Main Services** – services, a general description of which is available on the Website, provided by the Service Provider to an Entrepreneur under a separate agreement concluded between the Service Provider and the Entrepreneur, whereby their scope, terms and remuneration are agreed individually in each case;
7. **Agreement** – an agreement for the provision of the Website Services concluded between a User and the Service Provider on the terms set out in these Terms of Use;
8. **Act on the Provision of Services by Electronic Means** – the Act of 18 July 2002 on the Provision of Services by Electronic Means;
9. **Civil Code** – the Act of 23 April 1964 – Civil Code;
10. **Terms of Use** – this document.

§ 3. Rules for Using the Website

1. On the Website's web pages, the Service Provider presents information about the Main Services and other information corresponding to the specific nature and character of the Website. Every User may browse the information presented on the Website.
2. The purpose of the Website is to provide Users with information concerning the Service Provider's business activity and the Main Services, to enable Users to contact the Service Provider, in particular via the contact form, and to enable Users to subscribe to the Newsletter and to receive information and materials concerning the Service Provider's business activity.
3. The minimum technical requirements for using the Website and the Website Services are as follows:
 1. a device with Internet access;
 2. access to e-mail;
 3. an up-to-date version of a web browser with JavaScript enabled and supporting cookies necessary for the proper operation of the Website; non-essential cookies and similar technologies are used in accordance with the User's consent or preferences where required by applicable law;
 4. software enabling PDF files to be read and saved, where documents or materials in that format are made available on the Website.
4. Users are prohibited from using the Website or the Website Services in a manner that infringes the law, good practice, the personal rights of third parties or the legitimate interests of the Service Provider.

§ 4. Services

1. The Website Services are provided on the terms set out in these Terms of Use.
2. Via the Website, the Service Provider provides the following Website Services:
 1. making available [the contact form](#) enabling contact with the Service Provider;
 2. the Newsletter Service.
3. Every User may read the information published on the Website.
4. Every User may send a message to the Service Provider via [the contact form](#) available on the Website. The Agreement for the provision of the Website Service consisting in enabling the User to submit an enquiry via the contact form is concluded when the User submits the completed contact form and terminates once the form has been successfully transmitted to the Service Provider.
5. The User may subscribe to the Newsletter by providing their e-mail address and, optionally, their first name, and by completing the subscription process indicated on the Website. Where e-mail confirmation is required as part of the subscription process, the subscription becomes effective only after the User confirms the subscription using the confirmation link sent to the e-mail address provided. The Agreement for the provision of the Newsletter Service is concluded when the subscription becomes effective and is concluded for an indefinite period. As part of the Newsletter, the Service Provider sends to the e-mail address provided by the User information on news and new features, as well as other information concerning the business activity of the Service Provider and the Website. The User may terminate the Newsletter Service at any time without giving any reason, in particular by using the unsubscribe link included in each Newsletter message.

§ 5. Contact Form

1. The Website enables enquiries to be sent via the contact form.
2. In order to send an enquiry, the User is required to complete the contact form and provide the data marked as mandatory.
3. The User undertakes to provide true, up-to-date and complete information via the contact form.
4. Submitting the contact form, in particular for the purpose of making contact regarding potential cooperation or obtaining information about the Main Services, constitutes solely an expression of interest in the Service Provider's offer and does not result in the conclusion of an agreement for the provision of the Main Services, nor does it oblige the Service Provider to conclude such an agreement or to provide the Main Services.
5. Upon receipt of an enquiry, the Service Provider may contact the User in order to obtain additional information, present an offer or discuss the terms of potential cooperation.

§ 6. Payments

1. Use of the Website, including sending an enquiry via the contact form, is free of charge.
2. The Website does not enable the conclusion of agreements for the provision of the Main Services or the making of payments for the Main Services.
3. The terms of cooperation, including the amount of remuneration and the method and deadlines of payment, are agreed individually between the Service Provider and the Entrepreneur and are set out in a separate agreement for the provision of the Main Services.

§ 7. Rules for the Provision of the Website Services and the Main Services

1. The Service Provider has the right to suspend the provision of the Website Services with immediate effect, in particular where it has doubts as to the correctness or completeness of the data provided by the User, as well as in other cases, including:
 1. where it suspects that the User is in breach of these Terms of Use or the applicable laws;
 2. where the User's acts or omissions infringe the rights or legitimate interests of the Service Provider.
2. The Service Provider enables Users who are Entrepreneurs to use the Main Services on separate, individually agreed terms. In order to commence cooperation with regard to the Main Services, the Entrepreneur contacts the Service Provider in the manner specified in § 1(2) of these Terms of Use.

§ 8. Rights and Obligations of the User

1. Users are obliged to use the Website in a manner consistent with the law and good practice, having regard to respect for the personal rights and intellectual property rights of third parties.
2. The User is obliged to enter via the Website or provide to the Service Provider data consistent with the facts.
3. The provision of unlawful content is prohibited.
4. Copying or reproducing the Website, in whole or in part, without the prior written consent of the Service Provider is prohibited. The Service Provider may take action, including by way of court proceedings, to protect its interests and the interests of other Users.

§ 9. Liability

1. The Service Provider exercises due diligence to ensure that the Website operates correctly and without interruption; however, it does not guarantee its constant availability or the absence of disruptions resulting from causes beyond the Service Provider's control.
2. The Service Provider is not liable for any consequences resulting from the User's use of the information available on the Website, in particular for business decisions made on the basis of such information.
3. The Service Provider is not liable for the failure to conclude an agreement for the provision of the Main Services or the failure to establish cooperation between the Service Provider and the User after an enquiry has been sent via the contact form.
4. The Service Provider is not liable for the content, acts or omissions of third parties, in particular providers of services necessary for the operation of the Website, over which it has no direct influence.

§ 10. Complaints

1. Complaints concerning the operation of the Website or the Website Services provided through it may be submitted in the manner specified in § 1(2) of these Terms of Use.
2. A complaint should contain data enabling the identification of the complainant and a description of the circumstances giving rise to the complaint.
3. If the information contained in the complaint proves insufficient for it to be considered, the Service Provider may ask the complainant to supplement it.
4. Complaints are considered within 14 days of the date of their receipt by the Service Provider. The Service Provider will inform the complainant of how the complaint has been resolved by e-mail or in another agreed manner. The time limit referred to in the first sentence does not exclude or limit the User's rights under mandatory provisions of law.

§ 11. Personal Data Protection

1. The Service Provider processes Users' personal data in accordance with applicable data protection laws. Detailed information on the processing of personal data is provided in the [Privacy Policy](#) available on the Website.
2. The Privacy Policy provides information concerning, among other things, the purposes and legal bases of processing, categories of personal data, recipients of data, retention periods, international data transfers and Users' data protection rights.
3. The conclusion or use of the Website Services under these Terms does not constitute consent to the processing of personal data for direct marketing purposes. Where consent is required under applicable data protection or electronic communications laws, such consent is obtained separately.

§ 12. Final Provisions

1. These Terms of Use are available in English and may also be available in other language versions. In the event of any discrepancies between the language versions, the English version of these Terms of Use shall prevail, subject to mandatory provisions of law.
2. Unless mandatory provisions of law provide otherwise, these Terms of Use are governed by Polish law.
3. In the case of Users who are Consumers, the choice of Polish law does not deprive them of the protection afforded to them by mandatory provisions of law applicable to the Consumer concerned.
4. Any disputes arising from the use of the Website or the Website Services shall be resolved by the competent court in accordance with the applicable laws.
5. The current version of these Terms of Use is published on the Website. The date of the last update of these Terms of Use is indicated at the beginning of this document. Where required by the applicable laws, the Service Provider will additionally inform Users of material changes to these Terms of Use.